



Parts and Service Program

WHAT WE DO

PARTS AND MANAGEMENT SUPPLY

- ✔ Customer Managed Inventory (CMI) including parts bins and set-up
- ✔ Canadian inventory of parts in key warehouse locations
- ✔ Pre-packaged maintenance kits
- ✔ Hassle-Free Logistics

EQUIPMENT SERVICE AND TRAINING

- ✔ Equipment refurbishment program
- ✔ Service teams across western Canada, including 3rd party teams
- ✔ 24/7 customer care
- ✔ Service technicians on-site within 3 hours in most regions
- ✔ Onsite training by our factory trained technicians
- ✔ Training by our factory trained technicians at Axiom HQ

WHO WE ARE

MISSION

To eliminate downtime, simplify operations and ensure customer success.

VISION

To be the North American supplier, customer and employer of choice for equipment solutions.

At Axiom Equipment Group, we have a large and diverse parts inventory to accompany our large fleet of high quality site equipment. Our team of experienced technicians are qualified to service equipment beyond our own fleet and the brands we supply – we really are a full service equipment supplier!

Let our team handle the sourcing logistics and equipment service so you don't have to!

Your success is our success!

Having direct communication with the field staff allows us to understand what is required before a requisition is issued to Procurement. This has helped us to ensure the right equipment and/or parts arrive on site in a timely manner.

A relationship with Procurement, Project & Site Management and Equipment Service & Maintenance ensures effective communication between the two companies.



At Axiom, we believe in **ZERO DOWNTIME** so much that we stand behind it with a unique iron clad promise that combines the industry's most reliable equipment fleet with a **rapid response program**, around-the-clock **availability**, expert **service** and a **financing option** to fit every budget. Gain peace of mind knowing your equipment won't break down, and if it does, we have the **inventory to repair and replace it** on the fly!

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I would like to thank Axiom (formerly Saskarc) for their tremendous service. We had some heaters and gen sets this past winter on a big project and they all worked great with no problems. Their staff has been awesome to deal with, very prompt and professional and their equipment has always been top notch and ready to work!

Brad Alberts | ASSISTANT DIVISION MANAGER
BIG COUNTRY ENERGY SERVICES

I would like to express my appreciation to your group for going above and beyond whenever we required any service due to break down of your equipment. With that being said, there were very few instances when we had any issues. Your group serviced Park Derochie on K+S Site greatly and was willing to help us out in a very critical pathway. Again I would like to thank your group!

Barry Hiebert | PROJECT MANAGER
PARK DEROCHIE

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OUR TEAM IS COMMITTED TO YOU

Contact our Parts & Service Representative **ANYTIME!**

Randy Evans
Phone: 1-306-421-4099
Email: randy.evans@axiomequipmentgroup.com

In the unlikely event that your Parts & Service Representative is unavailable, please contact our Operations Manager:

Carl Hodgson
Phone: 1-306-421-4562
Email: carl.hodgson@axiomequipmentgroup.com

